



Community Action Project

Befriending Volunteer

Community Action Partner

Southern Housing Group

Aim: Our mission is to unlock the potential of people and places. We've been doing this since 1901, when our founder Samuel Lewis bequeathed £670,000 (equivalent to £30 million today) to provide housing for the poor. We achieve this by: developing quality, affordable housing, improving the neighbourhoods where our residents live, developing a range of rent and home ownership opportunities, and investing in our staff, our residents and our legacy.

Role: Befriending older residents who don't have a large social network. Some residents are housebound so this could require home visits in their sheltered accommodation. Other residents have mobility problems and require some help with their shopping and everyday activities.

Training: A meeting with the volunteer informally between 9am-5pm Monday to Friday. Things covered would include: tour of the scheme, observing client confidentiality, what to do in an emergency, resident expectations and discussing any communication/mobility difficulties the particular resident has.

Location: Englefield Green

Times: Anytime, but in general terms daylight hours would be preferable for the residents (e.g. 9am-7pm). However each resident will have different preferences.

DBS: A DBS disclosure will be required via the Community Partner.

Royal Holloway
University of London

