



Community Action Project
Broadway Homelessness & Support
Community Action Partner
Broadway Homelessness & Support

Aim:

Broadway's mission is to support, challenge and inspire homeless people as they make their journey from the streets to a home. We go straight to the causes of homelessness, tackling poverty, ill health, unemployment and the chronic lack of housing.

Roles:

StreetLink Referral Line Volunteers: StreetLink's mission is to connect rough sleepers to the local services available to support them, and in doing so start the process of helping them away from the streets. As a Streetlink Referral Volunteer you will play a key part in the StreetLink team, by answering the 24 hour phone line, processing referrals and contacting members of the public.

Assessment Hub Volunteers: Assessment Hub Volunteers will assist and support the assessment and reconnection team working with clients who have been newly referred to the No Second Night Out hubs. There are a range of tasks that volunteers are assigned, and mainly they are simple and practical jobs, such as interacting with clients, ensuring the hub is tidy and supporting the Hub staff.

Training:

We will provide a full induction and training into the organisation, service and volunteer role. You will also have 1 main point of contact, the Volunteer Officer, who will meet you at least once every other month and will be available to contact at any other time. If there are particular skills that you are looking to gain, please do talk to the Volunteer Officer about how these can be met.

Location: Shepherds Bush, London

Times: The StreetLink referral line is open 24 hours a day, and therefore volunteers are able to volunteer at any time, on any day of the week.

DBS: A DBS is required for this project

Royal Holloway
University of London

