

RH100 – Panel Discussion

Time: 6.30 to 8.30pm

Date: Tuesday 21th March

Venue: Wettons Annex A

Welcome

****Before the start of the meeting, all panellists will be given a quick survey to complete centred around the Student Services Centre.***

The first part of this meeting will consist of the panel engaging in a group discussion centred around their **Admissions** processes, and the different channels of support that were available to them at the time. This will be followed by a session led by the **Student Life team**, looking at the different services they provide, and ways to improve them, alongside looking at ideas and areas that students would like to see them explore. Finally, the session will conclude with a closing statement from the RH100 team, thanking the panellists for their hard work, and commitment to creating a better College for all.

Admissions

The purpose of this activity is to gather your feedback on your understanding of the admissions process and your suggestions on how it could be improved from your perspective; you will consider your experience before applying, during your application, and after you've been accepted.

Preparatory questions to think about and explore with others before the panel discussion.

- Where did you find information about UCAS and the application process? Was your school/college helpful?
- Would you have appreciated more information to be available on university websites, or perhaps online presentations on writing a good personal statement or making informed choices?
- What was your experience of email communications from Royal Holloway and the universities you applied to? What was good/bad about them?
- Were there any topics you would have liked to have received more email communications about?
- Did you visit the universities you applied to before and/or after applying?
- What made you choose to visit before/after applying?
- What was your experience of your visit to Royal Holloway and other university visits – how did your visit to us compare with other universities (if relevant) and what could have at could have made it better?
- How long did you have to wait to get a decision from universities on your application?
- How long did you expect to have to wait for a decision?

Student Life

Session 1- RSA (Life in Halls)

The aim of this session is to highlight communication methods within Halls, and bring to discuss your positive and negative experiences regarding student accommodation.

Please reflect on the questions below:

- What is the best way to communicate with you regarding Halls events and what you can get involved with?
- What events do you want to be made available year round?
- What's the best thing about living in Halls?
- What's the worst thing about living in Halls?

Session 2 – Counselling and DDS

The aim of this session is to gather your feedback on the services in place to support students and the experience you have had with these services, whilst exploring ways actively to improve what is on offer.

Please reflect on the questions below:

- What is your understanding of the services on offer in this area?
- What do you think these services can support and what limits do you think might exist to act as obstacles to support?
- If you've had to engage with these services yourself, how would you rate the support?
- What improvements do you think could be made?

Thank you

The RH100 team would like to take this opportunity to thank all the members of the RH100 panel for their hard work and outstanding commitment, without which this initiative would not have been so successful.