



Royal Holloway & Runnymede Consultative Group

MEETING MINUTES: Tuesday, 18 June 2024

Meeting held in person at Royal Holloway's campus in Egham

Attendees

Royal Holloway: Professor Tracy Bhamra, Provost and Pro-Vice Chancellor (Global) (Chair); Mike Berry, Director of Estates; Helen Groenendaal, Director of Student Life; Sarah Ixer-Pitfield, Deputy Director of Communications and Events; Minna Ruohonen, Public Engagement Manager

Royal Holloway Students' Union: Hannah Hockin, President; Tony Logan, CEO

Mayor of Runnymede: Cllr Elaine Gill

Councillors: Cllr Trevor Gates, Cllr Isabel Mullens, Cllr Andrea Berardi

Residents' Associations: Amanda Willis, Englefield Green Village Resident's Association; Willy Burgess, Egham Residents Association

Surrey Police: Inspector Ian Nash

Chamber of Commerce: Nicola Perry, Egham Town Team

Apologies:

Cllr Eliza Kettle, Englefield Green West; Nick Pearce, Royal Holloway; Aileen Baker, Runnymede Borough Council Environmental Health; Cllr Abby King, Englefield Green West; Cllr Sam Jenkins, Egham Town; Cllr Marisa Heath, Surrey County Council; Cllr Geeta Moudgil, Egham Town; and Cllr Paul Gahir, Englefield Green West.

Papers circulated ahead of the meeting:

- Royal Holloway & Runnymede Consultative Group meeting agenda 18 June 2024
- Royal Holloway & Runnymede Consultative Group minutes of meeting 18 April 2024
- Royal Holloway's Community Wellbeing Report
- Flyer promoting a summer camp for children that is open to local families

1. Welcome & introductions

Professor Tracy Bhamra recalled the purpose of the meeting:

To provide a forum where topics of interest and / or concern to the communities in the Egham and Englefield Green Village areas can be discussed and debated by representatives from and stakeholders in those local communities with a view to identifying possible solutions, agreeing actions and allocating responsibility for those actions.

The goal is that through shared understanding and collective action, issues can be resolved and agendas of mutual concern progressed.

2. Actions from the previous meeting (Professor Tracy Bhamra)

All actions were completed, including the sharing of electronic summer ball letter. However, as Max Ross remains unwell, the introductory meeting with Willy Burgess will be scheduled in due course.

3. Update on RH2030s strategy drop-in session (Professor Tracy Bhamra)

Professor Tracy Bhamra updated on the University's drop-in session for the local community which was held on the day of the Science Festival last Saturday 15 June, with Professor Tracy Bhamra, Minna Ruohonen and three other colleagues.

The display boards were also available at the RHRCG meeting for the attendees to view. This event was successful, with 22 people in attendance and much talk around community engagement. There was a focus on Royal Holloway as a civic university of social purpose, which is an ambition of the new RH2030s strategy.

ACTION: Royal Holloway to consider an annual drop-in session on campus for the local community related to the University's civic activity. Minna Ruohonen will update the group.

4. RHRCG Questionnaire summary and discussion (Professor Tracy Bhamra and Minna Ruohonen)

The questionnaire sought feedback from RHRCG members on the current structure and format of the meeting arrangements. It also collected suggestions for future improvements. The response rate was 56% (14 respondents). Results of the questionnaire were presented (Appendix A), and the following were discussed in further detail:

- **Co-ordination**

The following was AGREED:

- Royal Holloway will continue to organise the meeting.
- Co-chairing will be introduced.
- The Consultative Group will continue as a closed group, retaining existing agreed membership.
- Royal Holloway will hold an event similar to 15 June strategy drop-in session annually for the local community.
- Royal Holloway will stop holding termly call-in sessions for the local community due to low/non-attendance during this academic year.

ACTION: Professor Tracy Bhamra and Minna Ruohonen will discuss the introduction of co-chairing starting from autumn 2024 and will communicate this via email to the group.

It was also AGREED that three separate Working Groups would be established to concentrate on the following three topics:

1. Transport and parking
2. Housing
3. Antisocial behaviour

It was noted that one working group meeting relating to transport and parking had already taken place.

It was agreed that an external member of the group will chair these Working Groups and take note of the agreed actions. The chair of the Working Group reports on progress to the main RHRCG meetings.

ACTION: Minna Ruohonen and Professor Tracy Bhamra propose the membership and terms of reference for the three Working Groups and gain feedback from the group over the summer (by email). The aim is to establish these Working Groups by early autumn, before the next RHRCG meeting in November.

- **Membership**

It was AGREED to follow up with Runnymede Neighbourhood Watch to invite a local Neighbourhood Watch representative to join the group.

ACTION: Inspector Nash to speak with Malcolm Cressey.

- **Agenda**

It was AGREED that the agenda for RHRCG meetings will be developed with all RHRCG members who will be able to submit proposed agenda items approximately two weeks in advance.

Everyone is also expected to send written updates/reports in advance of each meeting and these will be shared in advance with some time being set aside for discussion during the meeting.

ACTION: Minna Ruohonen revise the agenda format and allocate the required time for member input before each main meeting.

5. Brief updates on areas of mutual interest

- **Surrey Police** (Report provided: Appendix B)

As well as presenting the attached report, there was a discussion with Inspector Nash, and some questions answered, with the following highlighted:

- Runnymede is covered by two neighbourhood teams which are split between the north and south. The north team covers Royal Holloway and is led by Sergeant Singh. Of all noise reports since 18 April only one was Royal Holloway related with no nuisance reports linked to the University
- Request to continue with social media posts in advance of the Summer Ball in the future as these were very useful for the local community. Cllr Berardi REPORTED that he'd received the least number of complaints ever.
- Regarding incident reports:
As Royal Holloway, Environmental Health and the Police record incidents reported, as per the presentation (Appendix A) to them separately, they will work together to see if a single data figure for the combined reports can be provided. Each team's figures are shared with each other at the regular partnership meetings.
- Cllr Berardi thought it would be useful to have trended data figures for different times of the academic year, as dynamics vary for students, e.g. these may differ during the exam period.
ACTION: Helen Groenendaal to look at whether collated data can be shared within the RHRCG group.
- There was a discussion about the cause of traffic on Egham Hill (A30) the Saturday 8 June, day of the Open Day, when protests also took place outside Royal Holloway.

Inspector Nash explained that there was a direct causal link between the protests and the congestion. Inspector Nash confirmed that this was unacceptable and should this type of obstruction occur in the future, the Police would take action.

- **Environmental Health**

Aileen Baker sent a report in her absence outlining data between 19/02/2023 – 18/06/2024:

- Noise Complaints made to RBC Environmental Health regarding student occupied properties - 22
- Transient noise complaints – 4
- Rubbish/Waste presentation complaints – 50

- **RBC**

Cllr Mullens asked about GP appointments in Egham for student accommodation, i.e. if these put increased demand on medical facilities. Helen Groenendaal confirmed there is a NHS surgery at the University for students which all students are encouraged to register with if they live in the local catchment area which includes all halls of residence and PBSAs locally

- **Chamber of Commerce**

Nicola Perry from the Egham Town Team attended in place of Mark Adams - Chairman, Chamber of Commerce

Nicola **REPORTED:** The negativity around students has led them to run a project to look at:

- How a university and small towns can work together
- How students can be encouraged to feel a part of the Egham community and enjoy living there. This can be done by engaging in societies and attending events outside the campus.

This project is funded by Royal Holloway and run with the help of an intern. The intern will be speaking at the Egham Residents' Association and to councillors.

- **EGVRA**

Amanda Willis **REPORTED** that small events were taking place, e.g. the Village Fair on Saturday. This is publicised in a newsletter, which Amanda brought along for members to take and requested a possible article from the University.

ACTION: Minna Ruohonen to provide an article for the next newsletter in November. Copy deadline is early November.

- **Egham Residents' Association**

Willy Burgess suggested better information sharing about key events in the future to align Royal Holloway-led events with local activities, such as the Magna Carta Day, which took place on the same day as Royal Holloway's Science Festival. Willy Burgess also echoed the success of the communications for the Summer Ball and the acoustics testing, which worked well.

- **Royal Holloway – Estates**

Mike Berry **REPORTED:**

- The development of Rusham Park remains in abeyance.

- Estates are assisting Surrey County Council with their transport and pedestrian related surveys on the A30, in support of the ongoing work of the LCWIP.
 - Estates are looking at ways of re-engaging with the forum on electric bikes, once engagement with RBC/SCC into a potential electric bike pilot scheme had been clarified.
- **Royal Holloway – Student Wellbeing and Volunteering (Appendix C)**
Helen Groenendaal highlighted the children's Summer Holiday Club at the Royal Holloway Sports Centre (leaflet distributed – Appendix D) and pointed out the 15% discount for early booking by 30 June.
 - **Royal Holloway Students' Union**
Tony Logan **REPORTED:**
 - The SU is now in receipt of the acoustics consultant's report for the Summer Ball held on 31 May:
 - 3,500 students attended.
 - with a silent disco from midnight until 4am.
 - The SU will continue with this model next year.
 - The SU will adopt a similar approach for Freshers' Week, in terms of community engagement.

6. AOB

Amanda Willis (EGVRA) asked where she could send some specific comments/questions from local residents. These should be sent by email to community@rhul.ac.uk

7. **Date of next meeting:** online, Tuesday 19 November 2024 at 17:30

ACTION POINTS

	Action	Owner
1	Tracy Bhamra and Minna Ruohonen will discuss the introduction of co-chairing starting from autumn 2024 and will communicate this via email to the group.	Minna Ruohonen and Tracy Bhamra
2	An annual drop-in session on campus will be organised on a particular theme of interest to the local community. The group will discuss this in further detail during the autumn meeting.	Minna Ruohonen
3	The membership and ToR for the three Working Groups will be developed, and feedback will be gained from the RHRCG group over the summer (by email). The aim is to establish these Working Groups by early autumn, before the next RHRCG meeting in November.	Minna Ruohonen
4	Minna Ruohonen will change the agenda layout and format based on these changes and allocate the required time for member input before each main meeting.	Minna Ruohonen
5	Runnymede Neighbourhood Watch will be invited again to join the RHRCG group. Inspector Nash will speak to Malcolm Cressey.	Inspector Ian Nash
6	The community partners teams will review whether a collated data set can be presented at future RHRCG or Working Group meetings	Helen Groenendaal
7	Minna Ruohonen will liaise with Amanda Willis and provide an article for the next EGVRA newsletter by the beginning of November.	Minna Ruohonen

8	Amanda Willis to send any specific comments/questions from local residents by email to community@rhul.ac.uk	Amanda Willis
9	Willy Burgess and Max Ross to arrange an introductory meeting. PENDING as Max is off sick	Willy Burgess & Max Ross



CIVIC UNIVERSITY

In 2022 Royal Holloway, University of London, and Runnymede Borough Council (RBC) committed to work together under a bilateral Memorandum of Understanding as part of a developing Civic University relationship working in collaboration to achieve mutual benefits for the community.

Civic & Community Engagement

Positive engagement remains a key focus for the University with many [events available](#) for our local community to attend. Royal Holloway has provided funding for [ten exciting academic led projects](#) which will help consolidate our role as a Civic University. Research from our academics also continues to contribute to national global learning and development. Recent examples of civic and community engagement include:

- By the time of the meeting the University will have hosted the popular Royal Holloway Science Festival on Saturday 15 June. This is a free and family-oriented event for all ages offering opportunities for community members to engage with a full spectrum of science through hands-on activities, displays, and talks designed to challenge, inspire, and have fun. Planned guests were the National Physical Laboratory, the Wiggly Wildshow and the Gauge One Model Railway Association.
- Four Honorary Fellowships were awarded on 5 June to individuals who have achieved eminence and those who have made an outstanding contribution to the life and work of the University. The 2024 recipients were Professor Paul Layzell CBR, Prakriti Malhotra, Professor Francis Robinson CBE, and Kyriaki Spanou. We were pleased to welcome community members to the ceremony and reception including representation from the High Sheriff of Surrey and Mayor of Runnymede. The importance of civic and community engagement was reflected in the speeches from the Vice-Chancellor and Principal, and from those awarded Fellowships. You can [read more here](#).
- A team of academics from Royal Holloway were part of a collaborative project with the Science Museum Group and the Scottish Sensory Centre at the University of Edinburgh to co-create new British Sign Language (BSL) terms for scientific vocabulary and help keep science inclusive for all. You can [read the news article here](#).
- Royal Holloway, University of London is the latest university to join the Breaking Down Barriers Commission and the Purpose Coalition to promote positive social impact solutions and drive an equality of opportunity agenda. Details of our commitment to addressing the unique needs of a diverse student community, provision of support and the creation of opportunities for social mobility can be [found here](#).
- The University enjoys playing host, through our Widening Access team, to pupils from local schools in the London and South East to enable them to experience what life as a university student is like and to support their aspirations towards Higher Education. In the Spring we held residential for Year 10 and 11 students from twenty-two local schools and organised a programme of events which saw them participate in subject taster sessions, enjoy social activities including a Murder Mystery Dinner (written and performed by a current Royal Holloway Student) and take part in Dragons' Den style pitches for a Student Life app. [Find out more](#) about how we are working to ensure students from all socio-economic backgrounds can see themselves joining a University if they wish.

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- Supporting this aspiration raising work the success of a student from Royal Holloway, University of London, who was the first in their family (FiF) to attend university, has been highlighted in a new national campaign, 100 Faces, led by Universities UK. Sana Rehman was selected to share her University Student Journey in this [inspiring new campaign](#). The campaign amplifies the voices of first-generation students by exploring their background, what they're doing now, and how going to university changed their lives.

Values

As a University we have recently completed a student and staff led process to agree our values as a values-led organisation. Our institutional values are to be Daring, Innovative, Open and Respectful supporting our vision to be a University of Social Purpose.

- Daring – Challenging ourselves and others to make a positive difference in the world
- Innovative – Relentlessly curious and ambitious
- Open – Working collaboratively with integrity, honesty, and transparency.
- Respectful – An inclusive community built on kindness, trust and understanding.

LOCAL COMMUNITY NEWS

The Summer 2024 edition of our Community Matters newsletter was shared in late May and is also [available online](#). If you would like to be added to this newsletter to be kept informed of news and events from the University please sign up via our [online form](#) providing your consent for us to send you the newsletter. Local business and residents can also keep abreast of issues of interest to you through our [community webpages here](#). Recent updates from the University include:

- [British Science Festival 2024](#)
- [Pollution by major brands](#)
- [The fight against misinformation](#)
- [Cave Hunters and the Truth Machine](#)
- [Egham Museum partnership](#)
- [Voting ID requirements](#)

Forthcoming events of interest include:

- The work of Tim Armstrong: modernism, technology, trauma. [Event details](#).
- Heritage Open Day. [Event details](#)
- Inaugural Lecture: Professor Marco Cinnirella. [Event details](#).

Active Lifestyle & Sport

The Active Lifestyle & Sport team within the Directorate of Student Life remain keen to promote use of our facilities to community members and schools, and to support students with their efforts volunteering to support sport locally. Eleven community groups continue to use our facilities weekly with around 970 community members attending; 790 of whom are children. We currently have eleven community groups using our Two local schools (St Johns Beaumont, St George's School) have booked our pitches to use for PE sessions. Over the summer the Step-Up Foundation will be on campus offering [summer camp opportunities](#) with bookings open to all. There are now one hundred and eighty-five community members who have fitness membership with us, including access to the gym, group exercise classes, and discounts on facility bookings. This is an increase of thirty-nine members since the last report. The Sports Centre have also hosted sports themed birthday parties for local children. The team have supported fifteen student sports clubs identify coaching opportunities within schools or your clubs and providing around thirty hours of volunteer coaching each week (up from twenty hours each week in April). Our recently awarded Volunteer of the Year has provided over 120 hours of volunteer coaching in Volleyball to local schools this academic year. There have been no further Community Sports Days since the last report – which have engaged 15 local schools and provided volunteering opportunities for around 40 students, but these will be

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repeated in the next academic year. The team have recently recruited a new Sports Workforce and Community Engagement Officer, where the job description has been amended to put an increased focus on community. The new role-holder will be working to build a stronger connection between Royal Holloway Sport and the local community through sports and physical activity. We had been approached to ask if we could host a local Park Run across campus each week but unfortunately have been unable to commit to a weekly event. We remain keen to work with the organising group to offer other events across campus during the year wherever possible which would be open to the whole community.

The team have worked with Step Up Foundation to host a summer holiday sports campus for children aged 5-12 years and which is open to all. You can find [further details here](#). There is an early bird 15% discount for bookings made before 30 June – use code EBD15 when registering your child / children.

Graduation

We will be holding our summer graduation ceremonies for the Class of 2024 between Monday 15 and Friday 19 July 2024. These will take place in a temporary structure on the Founder's field hockey pitches and are our opportunity to celebrate the academic and personal achievements and successes of our students.

Volunteering

Recent highlights of student volunteering activity include events such as engagement with the Big Help Out during the 40th Volunteering Week in June. Regular projects have also continued including Silver Surfers, weekly Community Garden sessions, ESOL tutoring, Bereavement Support volunteers. The team have continued to promote volunteering opportunities to students and staff at events including the Festival of Languages and Cultures and Festival of Wellbeing both held in May.

On Monday 3 June the University and Voluntary North Surrey co-hosted the Runnymede and Spelthorne Volunteer Awards 2024. This year the event was sponsored by Surrey County Council. The awards recognise the work of volunteers in the local community, as well as wider social action projects and volunteering carried out by student volunteers at the University. Louise McGarr, Interim Volunteering Manager at Royal Holloway said: *"Royal Holloway Volunteering value our relationship with VSNS, and aside from the pandemic years, this is the tenth year that we have co-hosted The Runnymede and Spelthorne Awards with VSNS. These Awards are an intergenerational celebration of the remarkable volunteering that both students and residents across both boroughs contribute to our communities on a daily basis. Volunteers are the glue that bind our communities together, and as a University of Social Purpose we are committed to ensure our volunteers' endeavours do not go unnoticed."* As always, this annual event showcased many inspiring examples of voluntary activity by members of the Runnymede and Spelthorne communities including our student volunteers and recognised the incredible contributions and achievements from within our community. A huge variety of awards were presented including.

Royal Holloway Awards	Voluntary Support North Surrey Awards
Community Action Volunteer	Community Champion Award
Community Partner Award	Engagement in the Community
Community Research Volunteer	Fundraiser of the Year Award
Global Citizen Award	Inspirational Volunteer Award
Social Action Volunteer	Long Service Awards (10+ and 20+ years)
Sports Volunteer	New Volunteer Award
Staff Volunteer	Unsung Hero Award

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The Bob O'Keefe Award	Volunteer Team Award
Voluntary Work Award	
Volunteering Cup: Student Group of the Year.	

STUDENTS' UNION

Summer Ball

The annual summer ball took place on Friday 31 May and was attended by nearly 3,500 Royal Holloway students and their guests. This year saw the event delivered within the heritage areas of Founders Building, with the majority of activity located to the east of the building and enclosed within Founders Square. The event was also moved forward two hours earlier and finished at 4am.

Prior to the event, noise egress testing was conducted on 16 April between 8pm and 10pm in partnership with the Environmental Health Officer from Runnymede Borough Council (RBC). Feedback obtained by three local residents led to readings being captured at those sites, as well as pre-agreed sites. The benchmark data was utilised to develop a noise management plan for the main event.

On the evening of 31 May, our acoustic consultants were on hand to receive calls from the local community if noise from the event was excessive. The published phone number received only one call on the night at 20.20, from a resident in Armstrong Road. The location was attended, and adjustments made. No other noise complaints were received before or after midnight. As planned and agreed with RBC, the event switched to 'silent' headphone 'disco' at midnight.

Student Led Communities

May 2024 also saw RHSU celebrate our 120 plus student societies. These student-led communities range from culture and faith, creative arts to political and academic societies with many of them organising volunteering opportunities in the local community. Including sports clubs, RHSU now supports over 160 student led groups, with many being awarded and celebrated for everything from the team performance to inclusion and accessibility, to fundraising and impact.

COMMUNITY WELLBEING

Preparation is underway for the 2024 / 2025 academic year with a focus on a continuation of peer led messaging supported by the Students' Union Officer team with filming due to commence shortly. Updates have also been made to the various aspects of the Be A Good Neighbour guide communications and collateral ready for mailing to student homes in September. We remain grateful to the Students' Union teams for their support of this style of peer-to-peer messaging which is the most impactful and engaging with our students. Regular partnership meetings with colleagues from Runnymede Borough Council, Surrey Police and Royal Holloway have continued this academic year with online meetings, the most recent taking place on 9 May 2024. These will pause over the summer, but regular contact will remain in place between all teams to support preparation for September. The most recent resident call-in session was scheduled for Tuesday 4 June 2024, but no calls were requested from members of the local community. In the period from May 2023 to June 2024 with four meeting call-in sessions offered we have had one request, with the call relating to litter and road safety within Egham Town Centre.

REPORTED INCIDENTS AND STUDENT CONDUCT

The data below shows the total number of complaints received to the university between 1 August 2023 and 7 June 2024 – with a total of 85 reports between Egham and Englefield; 47% of which related to noise nuisance; 22% to refuse and recycling. The year-on-year comparison shows a reduction of 62% across both villages for the same period in 2022 / 2023. Follow up to each report is assessed on

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a case-by-case basis determined by the issue of concern, the impact of the issue, the routes available to resolve and proportionality of response. To date follow up* and resolution of reports has included:

- Content in all-student emails (University & Students' Union) along with social media.
- One case has been escalated to our student conduct process.
- Fourteen visits to houses; direct contact with houses by email, letter, or phone on 61 occasions and six in-person meetings with students.

* Some issues will be followed up in more than one way (e.g., a visit & a letter).

Issues raised.

Reporting period: 01 August 2023 to 7 June 2024

Category	Egham	Englefield Green	23/24 TOTAL	
Noise nuisance	18	22	40	47 %
Refuse & recycling	6	13	19	22 %
Transient noise	5	0	5	6 %
Parking / vehicle use	3	6	9	10.5 %
Anti-social behaviour	4	2	6	7 %
Trolleys	0	0	0	0 %
Event Notification	0	0	0	0 %
SU Event	3	1	4	5 %
Other	1	1	2	2 %
TOTAL	40	45	85	99.5 %
For comparison: 2022/23 data (01 August 2022 – 7 June 2023)				
Aug 2022 – June 2023	94	130	224	
Year on year change	- 54	- 85	- 139	
Percentage change	- 57%	- 65%	- 62%	

Properties: Individual houses or locations (e.g., a road where there has been a parking issue or transient noise). The areas which have been reported more than twice most often relate to transient noise in the street.

Properties / Road (transient)	Reported	Percentage
47	Once	81 %
6	Twice	10 %
2	Three times	3.5 %
1	Four times	1.7 %
1	Six times	1.7 %
1	Eight times	1.7 %
58 in total		

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Residents involved.		
Complainants	Contact made	Percentage
38	Once	74.5 %
7	Twice	14 %
2	Three times	4 %
1	Four times	2 %
1	Six times	2 %
1	Seven times	2 %
1	Eight times	2 %
51 in total		

Helen Groenendaal, Director of Student Life

Tony Logan, CEO, Students' Union

Kieran Nixon, Sports Development Senior Manager

Adam Sams, Sports Facilities & Grounds Senior Manager

Louise McGarr, Interim Volunteering Manager

June 2024

Royal Holloway & Runnymede Consultative Group Meeting - 18th June 2024



Key Dates

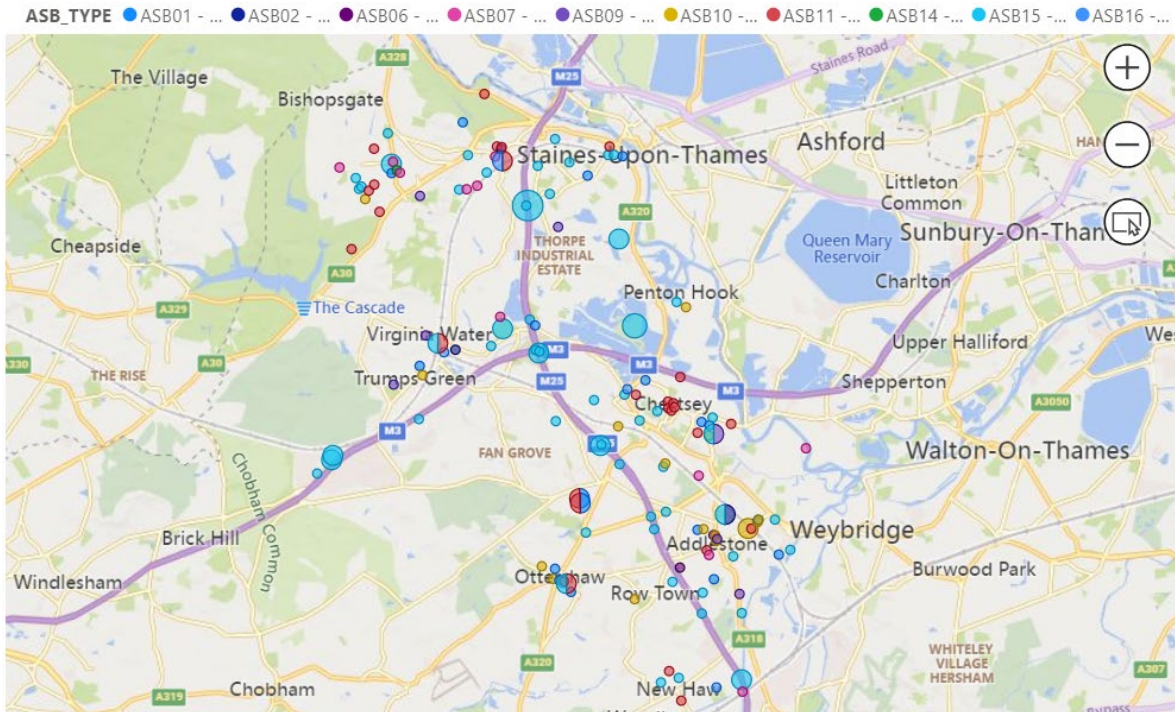
- 31st May 2024 – Summer ball.

The surrounding areas of the event were policed by the neighborhood team until 06.00hrs on the Saturday morning. No incidents of note from the surrounding area. One violent crime within the university – this matter remains under investigation with our CID.

Officers are speaking with the University to understand next years dates in advance to assess when a policing presence from the neighbourhood team is required.

Positive engagement response on social media.

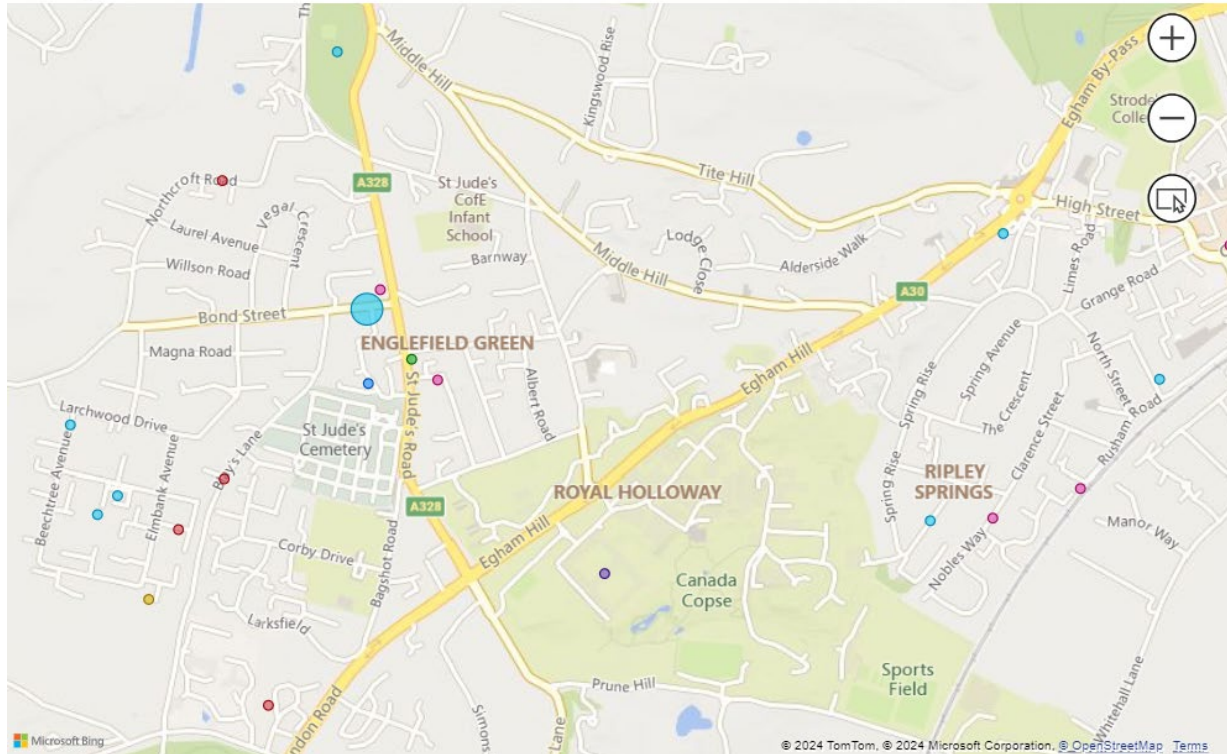
Runnymede ASB Map – Data from 18/04/2024



ASB_TYPE	Incidents
ASB15 - VEHICLE NUISANCE/MISS USE	72
ASB11 - ROWDY BEHAVIOUR/NUISANCE	29
ASB01 - ABND VEH NOT STOLEN OR CAUSING OBSTRUCTN	17
ASB10 - NUISANCE NEIGHBOURS	16
ASB07 - NOISE	12
ASB09 - LITTERING/DRUGS PARAPHERNALIA	8
ASB16 - ROWDY BEHAVIOUR/PERSONAL	5
ASB02 - ANIMAL PROBLEMS	2
ASB06 - MALICIOUS / NUISANCE COMMUNICATIONS	2
ASB14 - TRESPASS	1
Total	164

Egham/Englefield Green ASB Map – Data from 18/04/2024

ASB_TYPE ● ASB01 - AB... ● ASB06 - ... ● ASB07 - ... ● ASB09 - LI... ● ASB10 - ... ● ASB11 - ... ● ASB14 - T... ● ASB15 - ... ● ASB16 - ...



ASB_TYPE	Incidents
ASB15 - VEHICLE NUISANCE/MISS USE	9
ASB11 - ROWDY BEHAVIOUR/NUISANCE	8
ASB07 - NOISE	6
ASB01 - ABND VEH NOT STOLEN OR CAUSING OBSTRUCTN	2
ASB06 - MALICIOUS / NUISANCE COMMUNICATIONS	1
ASB09 - LITTERING/DRUGS PARAPHERNALIA	1
ASB10 - NUISANCE NEIGHBOURS	1
ASB14 - TRESPASS	1
ASB16 - ROWDY BEHAVIOUR/PERSONAL	1
Total	30

Of rowdy nuisance reports non identified that relate to RHUL students.

Of noise reports – one relates to students from RHUL.



Runnymede

Crime Statistics in Runnymede

Total Offences: Runnymede: -272 (-4.2%) / Surrey: +1777 (+2.4%)

Division	North			
Categories	Current	Previous	Change	%age
TNO	6,231	6,503	-272	↓ -4.2%
Domestic abuse	866	1,014	-148	↓ -14.6%
High harm	1,196	1,305	-109	↓ -8.4%
Violent DA	716	818	-102	↓ -12.5%
Violence with injury DA	181	210	-29	↓ -13.8%
Violence without injury DA	535	608	-73	↓ -12.0%
Hate crime	240	212	28	↑ 13.2%
Serious sexual	174	175	-1	↓ -0.6%
Rape	63	87	-24	↓ -27.6%
Child abuse	158	154	4	↑ 2.6%
Robbery	32	40	-8	↓ -20.0%
Adult abuse	52	67	-15	↓ -22.4%
Burglary - residential	212	166	46	↑ 27.7%
Burglary - business and community	89	67	22	↑ 32.8%

•Data June 2023 – June 2024

How To Contact Us



101 or 999 in an emergency



www.surrey.police.uk



Runnymede



Social Media



CRIMESTOPPERS

0800 555 111

Call anonymously with information about crime



**SURREY
POLICE**
*With you, making
Surrey safer*
www.surrey.police.uk

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June 2024



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SECTION ONE

Rationale of the review

Rationale of the review



The purpose of the review of the meetings of the Royal Holloway and Runnymede Consultative Group (RHRCG) Forum is to reflect on the past and plan for the future. This ensures that the group remains relevant to all its members regarding its purpose, functionality, and format.

The findings of this review will be discussed today.

The goal is to jointly agree on any necessary changes and determine how these changes will be implemented by September/October 2024.



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SECTION TWO

Method

Questionnaire

The questionnaire sought feedback from RHRCG members on the current structure and format of the meeting arrangements. It also collected suggestions for future improvements.

The response rate was 56% (14 respondents).

Thank you to everyone who completed the survey.

- Frequency & Format
- Location and Timings
- Sharing of meeting arrangements
- Membership
- Improvements



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SECTION THREE

Findings and recommendations

Meeting frequency

When asked “Are you satisfied with the current frequency of the RHRCG meetings (November, March, and late May/early June)?”

- 21% responded that meetings should happen more often.
- No respondents felt they should happen less often.
- 79% felt the current frequency of meetings is optimal.

RECOMMENDATION: No further action to be taken, meetings to remain at their current intervals.

Meeting format

When asked “The meetings primarily occur online via MS Teams. Do you believe this format effectively meets the group's objectives?”

- 36% felt the meeting is more effective when hosted in person.
- 7% felt the meeting works best in the remote format.
- 57% responded that a mix of both is the best.

RECOMMENDATION: Meetings to remain mostly online with one a year face-to-face.

Meeting time

When asked “Meetings currently take place on Tuesdays at 5:30pm. Would it be easier for you to attend and participate in the meeting if it were held during working hours?”

- 57% responded “yes”.
- 14% responded “no”.
- 29% felt it would make “no difference” whether or not meetings were to be held during working hours.

RECOMMENDATION: Meetings should continue to take place after working hours, i.e. from 5:30pm onwards.

Meeting date

Participants were asked to “rank the days (Mon to Thu) for the meeting in order of preference, where 1 is the most convenient day and 4 is the least convenient day.”

MOST convenient days:

- 57% Tuesday
- 43% Monday
- 21% Wednesday
- 14% Thursday

LEAST convenient days:

- 36% Wednesday
- 21% Thursday
- 7% Monday
- NIL% Tuesday

RECOMMENDATION: Meetings will continue to take place on Tuesdays, with an option to meet on Mondays if necessary.

Co-ordination of meetings

When asked “Should the location, hosting and chairing of the meeting be shared among member organisations, especially for in-person meetings?”

- 50% answered “yes”
- 43% answered “no”
- 7% had “no opinion”

RECOMMENDATION: Since the answers are divided 50/50, it is suggested that we further discuss the coordination of the meetings during the RHRCG meeting on 18 June.

Membership

When asked “Is there an organisation or representative that you believe should be included as a member of the RHRCG?”

- 86% answered “no”
- 14% answered “yes”

RECOMMENDATION: The membership of the group should not be changed. This decision is based on the majority of participant responses (86%). However, it is advised that meeting attendance should be monitored, and repeated absences should be discussed within the group to make appropriate decisions.

Agenda

When asked “Are the current standing agenda items sufficient for the group to achieve its aims?”

- 57% answered “yes, the current standing agenda is functional”
- 29% answered “no, other items should be added”
- 14% answered “no, some items should be removed”

RECOMMENDATION: The group should discuss what (if any changes) should be made on the agenda on 18 June.



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SECTION FOUR

Discussion

Discussion

Are we all in agreement with the following?

- **Frequency:** 3 times a year: Nov – March – June.
- **Format:** remote (online) with one a year face-to-face in June.
- **Timing:** after working hours, from 5:30pm onwards.
- **Day:** Tuesdays, with Mondays as a backup option.

Let's discuss the following in further detail, based on survey's open-ended answers on the following topics:

- Co-ordination
- Membership
- Agenda
- Improvements

THANK YOU.



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