The meeting was cancelled on 10 March as a number of members were unable to attend. Forum members were asked to contribute updates and/or reports in place of the meeting. Please see the received updates and accompanying reports attached.

1. Updates on areas of mutual interest:
   - EGVRA:
     Christine Welsh provided an update including:
     - The Englefield Green Village Forum Steering Committee is in place. Over the next few weeks a door to door leaflet covering forthcoming resident and businesses engagement information and events will be delivered.
     - Villagers are still concerned about the Royal Holloway double decker. EGVRA would like an update on progress re changing back to a single decked bus.
   - ERA:
     Chris Fisher advised that the Egham Residents’ Association has sent an email to Runnymede Council about Royal Holloway’s planning application for a student village on the former Proctor and Gamble site.
   - Surrey Police:
     A report is provided in appendix A.
   - Royal Holloway Estates:
     A report is provided in appendix B.
   - Student wellbeing:
     A report is provided in appendix C.

2. AOB:
   - The next community drop-in session will take place on Tuesday 19 May 2020 from 5-6pm in the Event Space on the ground floor of the Emily Wilding Davison Building.
   - Community Matters will be going digital from autumn 2020. Please continue to encourage members of the local community to sign up to receive an email copy. They can sign up by emailing: Community@royalholloway.ac.uk

3. Proposed date of next meeting: Monday, 1 June 2020, Royal Holloway.
**ACTIONS LIST**

Actions carried over.

<table>
<thead>
<tr>
<th></th>
<th>Actions</th>
<th>Owner</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Cllr Nigel King to contact Helen Groenendaal at Royal Holloway to give further information on the town’s twinning relationship. [Carried over from 26 Feb actions]</td>
<td>Cllr Nigel King</td>
</tr>
<tr>
<td>2</td>
<td>Cllr Nigel King to share the link with the group to the Egham cinema development when the planning application goes live.</td>
<td>Cllr Nigel King</td>
</tr>
<tr>
<td></td>
<td>Royal Holloway to share the link with students and staff. [Carried over from 26 Feb actions]</td>
<td>Sarah Ixer-Pitfield and Tom Flynn</td>
</tr>
<tr>
<td>3</td>
<td>Cllr Nick Prescott to investigate the potential for a CCTV camera at/near the gate. [Carried over from 1 July actions]</td>
<td>Cllr Nick Prescott</td>
</tr>
<tr>
<td>4</td>
<td>Cllr Nick Prescott to provide a timeline for the CPZ [Carried over from 1 July actions]</td>
<td>Cllr Nick Prescott</td>
</tr>
</tbody>
</table>
Appendix A: Surrey Police report

This report covers matters which have occurred since the last meeting on 4th November 2019 to 2nd March 2020.

The recent precept funding announcement with an increase in the police element of Council Tax for 2020-21 will provide Surrey Police an additional £6.2m annually. The Police and Crime Commissioner, Mr Munro, has stated that the increase for the policing element of the Council Tax means that we will be able to invest in further officer and staff posts. Mr Munro has further said that the combined funding will allow the Force to add around 100 police officer posts and 50 staff roles to its establishment during 2020/21. This will be in addition to the 78 police officers that have been promised by government as Surrey’s initial share of the national programme to recruit 20,000 officers nationally. There is, however, still an ongoing challenge for officer retention in Surrey. Taking into account officer turnover, to achieve the numbers above, Surrey Police will need to recruit somewhere in the region of 300 new officers. In Runnymede, we are hoping for two extra NSOs and a Youth Officer over the next two years.

More Runnymede officers will be equipped with Tasers. Surrey Police has now secured Home Office funding for its ambition of making Tasers available for any police officer who wants one. We have an ambition to ultimately train 80% of the frontline which will include Special Constables.

For the Borough as a whole TNO (Total Notifiable Offences - any offence where the police must inform the Home Office by completing a crime report form for statistical purposes) is up by 7.3% FYTD (for year to date) although we still have the lowest number of such offences in comparison to Elmbridge and Spelthorne. In relation to acquisitive crime our priority is residential burglary. At the end of February, there had been 173 more residential burglary offences than last year (+63.8%). This reflects the almost halving of burglaries last year. We are running an operation, Op Spearhead, on both a Force and Divisional level to reduce residential burglaries. This is supported by both overt and covert patrols and by deploying Roads Policing Units to stop suspicious vehicles on our major arterial roads.

FYTD TNO in Englefield Green is 2.8% down on the year and in Egham Town it is up 7.5%, but this has reduced to half the figure since October (15%). Violence in Egham Town shows a 20.8% increase FYTD (27 more offences) whilst Englefield Green is a 12.6% reduction (23 fewer offences). Consequently, overall there is little change on last year.
Anti-social behaviour reports to police show a 12.1% reduction in Englefield Green and a 19.4% reduction in Egham. For both wards these figures are below the three year average.

Due to the youth related issues at Waitrose in Egham, a 48 hour Dispersal Order was actioned in January. Foot patrols were completed linking in with the Waitrose store and the surrounding shops, our presence moved the youths from the area. We will continue to monitor and patrol this area and stop the few that disrupt and cause problems to the local businesses. We also saw an increase in graffiti in a stairway at the Waitrose car park. We worked closely with Waitrose and also with the local schools to identify the youths involved. We have worked with other agencies to deal with two homeless males who were rough sleeping in the tunnel between Waitrose and The High Street in Egham.

In December, local officers attended the A30 on Egham Hill due to ongoing issues with parking on the cycle lane. Fixed Penalty tickets have been issued to the cars illegally parked and we are in consultation with Surrey Highways as part of this year’s parking review for double yellow lines up the hill. We are hopeful that this will be a long term solution to the problem.

In November, SNT having received a large number of reports of anti-social behaviour and related to a house in Medlake Road in Egham executed a drugs warrant leading to two people arrested. SNT attended the Runnymede Joint Committee meeting held in the Village Centre in Englefield Green on 25th November. This was hosted by RBC and Surrey County Council.

Since my last report, there have been twenty offences recorded linked to the campus or to students as victims or suspects. There have been eight thefts involving laptops and purses being left vulnerable in the university library. Often students leave these laptops on desks and purses or wallets in coat pockets. There have also been the theft of several bicycles and an electric scooter from the campus.

There was a hate incident reported in early February in Egham. Two Far eastern female students reported that due to their Asian heritage they were videoed whilst wearing masks in the street as a precaution against Corona Virus. As Royal Holloway has a significant Far Eastern student population, it is also important to ensure that they, or any other students, are not targeted because of the Corona Virus situation. We have requested that any such offences including threats or anti-social behaviour including graffiti should be reported as soon as possible to Police. At the moment, we have received only the one report. I have no information to suggest that at the present time there are any raised community tensions.
We also continue to work closely with Student Advisory & Wellbeing supporting vulnerable students. We have an information sharing agreement with the University. Through this we can make the team, and if necessary Security, aware when students have been victims or alleged perpetrators of crime or when police have enabled vulnerable students to access psychiatric assessment. There have been reports of three alleged sexual assaults of which two were on campus.

There have been few violent incidents. The most troubling involved a group of eight males who assaulted a male student outside of a bar in the early hours of the 27th February. One of these males reportedly had a large kitchen knife in his trousers. There is a danger that some students who may have previously habitually carried knives may bring them onto campus when at university. Carrying a knife is often stated as a way to avoid becoming a victim but actually makes the carrier more vulnerable and may often be a criminal offence. In 2018, almost half of all suspects in serious knife crime offences in England and Wales were aged 24 and under, young men aged 18 to 24 being the most affected by such offences. Knife crime is rare in Runnymede and reported violence is below the national average. Royal Holloway is one of the safest campuses in the UK, so there is no need for anyone to feel that they should carry a knife. It is very important that the Police, the University and the Students’ Union continue to work together to prevent the normalising of the carrying of weapons. Research has found that when someone has a recent history of violence or drug use, knows peers involved in crime and distrusts the police, they are more likely to carry a weapon (Dr Iain Brennan, Hull University). It is therefore vital that police continue to be seen on the campus as a friendly and enabling agency building up good relations with the student population.

There is now a monthly “Meet the Beat” intended for students on campus for an hour at lunch time. This should encourage students to have more confidence in reporting concerns and crimes to the police and to feel safe both on campus and in the locality.

Insp 2236 Nick Pinkerton.
Runnymede SNT
Strategy development

Royal Holloway, University of London’s current Strategic Plan expires in 2020 and as part of our regular five year strategic cycle we are now developing a new plan to take us forward.

Our relationship with our wider community is important to us and we are committed to keeping the local community informed of our developing strategic plans.

Our new strategy will take account of the changing higher education landscape, and set out our goals in relation to teaching, research and the student experience.

The strategy will be informed by an internal consultation process within the university with staff and students throughout March and April 2020. It will then be finalised and submitted to the university’s Council for approval in July 2020. Once approved, we will develop detailed plans to enable us to deliver the agreed strategy.

The new Strategic Plan will run from 2020 to 2030 and will be reviewed, as per the strategic review cycle, in 2025.

Future campus developments

Following the series of public consultation events held in 2019 three planning applications have been registered with Runnymede Borough Council and are now being considered. Three further planning applications are in preparation for later in the year. The active applications are for:

- **Rusham Park outline planning application** which seeks the principle of redeveloping the site into a student village with purpose built student accommodation including up to 2,000 study bedrooms. The application includes a summary of the feedback provided by the local community and how the proposals have been shaped in response.

- Variation of condition application to amend planning permission to enable the university to bring the retained multi-deck car park at Rusham Park into use under a university campus wide car parking management plan. The details of this plan are included within the Transport Statement submitted as part of the planning application.

- Planning application for a new internal link road between Runnymede Hall and the Sports Centre and minor alternations along the existing internal university road network. This short section of new private road will allow a more direct vehicular route for internal university maintenance, service and delivery vehicles and a potential new shuttle bus service to provide a more sustainable access route from the main site to Rusham Park and Egham station beyond and vice versa, thereby avoiding the need to use the Prune Hill.

- A planning application for the relocation of the Handa Noh Theatre will be submitted imminently, to be located north of the A30 next to the College Sutherland House Arts complex.

- The preparation of planning applications for both the Eastern Gateway Building and Car park 14 are proceeding with a provisional submission date of early May having been identified.
Bus service
We continue to monitor the usage of all of our bus services and at the end of the academic year we’ll review the data and the service. If necessary we will amend the service, including the size of the buses required to accommodate the numbers of students, ready for the start of the new academic year in September.

With specific reference to the double decker bus running out to Kingswood, following a review of the numbers using the service in peak hours, it is intended to retain the limited use of this current service for the next 10 weeks leading up to the summer break. After this period, it is anticipated that alternative single decker bus options may be possible. This will be reviewed and reported back through RHRCG when a preferred option has been identified.
Appendix C

Student Wellbeing: Community concerns update
Helen Groenendaal, Head of Student Advisory & Wellbeing.

Community incidents reported to Royal Holloway
01 August 2019 – 10 March 2020

<table>
<thead>
<tr>
<th></th>
<th>2018/19 (to 10-Mar-19)</th>
<th>2019/20 (to 10-Mar-20)</th>
<th>Year on year change</th>
</tr>
</thead>
<tbody>
<tr>
<td>Noise Nuisance (household)</td>
<td>81</td>
<td>148</td>
<td>+ 67</td>
</tr>
<tr>
<td>Parking / Traffic</td>
<td>25</td>
<td>30</td>
<td>+ 5</td>
</tr>
<tr>
<td>Refuse</td>
<td>20</td>
<td>24</td>
<td>+ 4</td>
</tr>
<tr>
<td>Anti-Social Behaviour</td>
<td>22</td>
<td>28</td>
<td>+ 6</td>
</tr>
<tr>
<td>Transient Noise</td>
<td>60</td>
<td>36</td>
<td>-24</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>208</strong></td>
<td><strong>266</strong></td>
<td><strong>+58</strong></td>
</tr>
</tbody>
</table>

1. As at the previous meeting the year on year figures for noise nuisance have increased over the same period in the last academic year. For context a disproportionate number of noise complaints (20%) received have originated from one resident in Egham who has been advised to share concerns with Environmental Health for consideration of statutory action. Other categories of reports are broadly similar to last year and no new trends or concerns have been identified.

2. There has continued to be a significant decrease in the number of complaints related to transient noise in the local area

3. The spring edition of the Community Matters newsletter was circulated to the mailing list in February 2020. If you did not receive this and would like to be added to the distribution list please email community@royalholloway.ac.uk giving your consent to be added to the list.

4. A request from the last meeting for complaints to be split between Egham and Englefield Green will be completed once we update our current recording processes.