Support & Advisory Services

We offer welfare & wellbeing support and our friendly team will do all we can to enhance your student experience.

We provide assistance to students who may need some extra support to enable them to manage their own educational & personal progression.

Founder's West 1st Floor

+44 (0)1784 443394
Out of office hours – call Security on
+44 (0)1784 443063

welfare@royalholloway.ac.uk

royalholloway.ac.uk/ecampus/welfare/

Chaplaincy & Faith Support

The university is a vibrant and diverse community with people of different faiths and beliefs.

We offer a warm welcome and a listening ear to everyone.

Founder's West 1st floor

+44 (0)1784 443950

chaplaincy@royalholloway.ac.uk

royalholloway.ac.uk/ecampus/campuslife/faithsupport/

Community, Wellbeing & Student Outreach

Wellbeing support & advice for all students plus welfare support for students living off campus

We implement our 'Be a Good Neighbour' strategy with the support of community partners.

Founder's West 1st floor

44 +(0)1784 443394

wellbeing@royalholloway.ac.uk

royalholloway.ac.uk/ecampus/welfare/wellbeing/wellbeinghome.aspx

Disability & Dyslexia Services

If you need additional support completing your studies, we are here to help.

We support dyslexic and disabled students, & those with mental health or chronic medical conditions to demonstrate their academic abilities. We arrange support packages, dyslexia assessments and academic skills sessions.

Founder's West 1st floor

+44 (0)1784 443966

disability-dyslexia@royalholloway.ac.uk

royalholloway.ac.uk/ecampus/welfare/disabledstudents/

Financial Welfare & Funding Advice

Aiming to ensure your time at university is as financially stress free as possible.

We are here to assist you with any financial issues you have, including hardship funding, budgeting and student loan problems.

Founder's West 1st floor

+44 (0)1784 414633 or
+44 (0)1784 276109

financialadvice@royalholloway.ac.uk

royalholloway.ac.uk/ecampus/finance/

Health Centre

Providing a full range of NHS general practice services, whether you are living on campus or in the local area.

The nursing team and doctors are available by appointment each weekday.

Founder's East 1st Floor

+44 (0)1784 443131
(appointments)

+ (0)1753 865773
(for emergency out of hours)

wamccg.rhchealthcentre@nhs.net

royalholloway.ac.uk/ecampus/campuslife/healthcentre/

We're here to help you

Throughout the year we can assist you with:

- Financial problems
- Feeling run down or unwell
- Room mate difficulties
- Living in the local community
- Homesickness or loneliness

No issue is too great or small and it is always better to seek advice at an early stage.

Maintain your wellbeing:

- Try and get enough sleep
- Set a routine for study
- Monitor your use of the internet
- Eat a balanced diet and take regular exercise
- Follow safety advice

Remember we rely on you to ask for assistance when you need it.

Student Counselling

A chance for you to talk about personal and emotional concerns in a friendly, non-judgmental and confidential setting.

Helping you find the best way forward from any problem.

Founder's West 1st floor

+44 (0)1784 443128

counselling@royalholloway.ac.uk

royalholloway.ac.uk/ecampus/welfare/counselling/

International Student Support

We offer advice to international students on:

- visa issues
- working in the UK
- opening a bank account
- processing federal loans
- police registration
- organising events for international students
- visits to British families.

International Building

+44 (0)1784 443663 or
+44 (0)1784 276168

internationaladvice@royalholloway.ac.uk

royalholloway.ac.uk/international/support/

Other Support Services

Student Services Centre

We provide a central point of contact for a range of enquiries and services including enrolment, accommodation, examinations, College cards, fee payment and proof of student status.

Windsor Building

+44 (0)1784 276641

student-enquiries@royalholloway.ac.uk
royalholloway.ac.uk/ssc

Students' Union Advice & Support Centre

The SU offer a impartial advice and information service for all students via their Welfare Advisers.
Students' Union
+44 (0) 1784 276700
advice@su.rhul.ac.uk

Residential Support

Supporting students living in halls –encouraging a happy, inclusive and safe living experience

Residential Support Assistants are on duty evenings and weekends for urgent issues.

International Building

+44 (0)1784 443237

residentialsupport@royalholloway.ac.uk

royalholloway.ac.uk/ecampus/welfare/residentialsupport/

London Nightline

The College and SU are also affiliated to London Nightline and students can use their services during term time

nightline.org.uk/

Supporting you at Royal Holloway