

## **Frequently asked Questions from Visitors**

Here are a few examples of questions that visitors (parents/carers/guardians and potential students) tend to ask about RHUL generally rather than about the department or programme.

### **Q. What is the accommodation like?**

- The halls of residence vary in style, from the Victorian splendour of Founder's to the modern convenience of Tuke, Williamson and Butler which are the result of a recent £21 million investment in campus accommodation;
- Most halls of residence are on campus, except for Kingswood, which is one mile away;
- Accommodation can be catered-pay-as-you-go or self-catered;
- Some single sex accommodation is available;
- There is some accommodation available for married couples;
- There is some accommodation available for disabled students;
- Rates of accommodation can be found in the Undergraduate Prospectus or on the website.

### **Q. What help does Royal Holloway provide with student funding?**

- The College's Student Finance Officer gives assistance with funding sources and financial advice;
- The Students' Union Welfare Office gives advice and information on student funding and money management;
- The College offers a variety of undergraduate scholarships and bursaries for which eligible students can apply and for entry 2012. Some are family income dependent and support widening access, others are to rewards things such as academic excellence HEU students who achieve a minimum of AAB or equivalent and firmly accept their offer by the UCAS deadline will receive a scholarship of £1,000 in their first year.

### **Q. What about part-time employment opportunities?**

- Over 1,000 plus part-time jobs are available on campus;
- Students are employed by the Students Union, e.g. bar work, events organising, driving the buses!
- Other jobs on campus can be found in Registry, the library, computer centre, sports centre and in academic departments;
- The Students' Union runs a job-shop for off-campus work opportunities;
- Many students find employment in local retail outlets, offices, catering establishments etc...
- The Careers Service provides information on work opportunities in the local area.

### **Q. What academic support is there for undergraduate students?**

- Royal Holloway provides a range of academic skills support;
- Students have access to an interactive e-learning module for self-directed study;
- One-to-one support and workshops are available for those students wanting additional learning support;
- All undergraduate students are assigned a personal tutor and personal tutors play an important role in supporting students and are available to discuss and advise on academic and personal progress;
- For students with English as a second language there are courses on English for Academic Purposes;

**Q. Is Royal Holloway networked?**

- Students can access the College network using their own computer equipment;
- All students have 24 hour access to the fully networked Computer Centre;
- The libraries and many laboratories have networked computer suites;
- Most halls of residence are networked.

**Q. What about access to London?**

- Frequent rail services take approximately 35 minutes from Egham station to Waterloo;
- Egham station is 15-20 minutes' walk from the main RHUL campus;
- A shuttle bus operates during term between the College sites and Egham station.

**Q. Can a student park their car on campus?**

- Resident students and non-resident students living within one mile of the campus cannot park on campus, or neighbouring streets;
- Other non-resident students can obtain a car parking permit;
- Parking places are available on a first-come, first-served basis.

**Q. What opportunities are there to develop employability skills?**

- Careers Advisers provide a range of workshops in the Careers Centre including CVs, Application Forms, Finding Jobs, Interviews and career choice;
- There are also opportunities to enhance a CV through volunteering, College societies and community engagement.

**Q. How many students are there at Royal Holloway?**

- There are more than 8,500 students studying at Royal Holloway at any one time.

**Q. Is Royal Holloway quiet at weekends?**

- As in normal life, there is a contrast between 'hectic' weekdays and 'quieter' weekends, but this is not particular to Royal Holloway;
- At weekends, students undertake private study, travel, participate in sports, go to events in the surrounding area, social events organised through the Students' Union, student parties and go into central London;
- However, the idea of a "quiet" campus is something of a myth as there is always a lot going on!

**Q. What about health services?**

- There is a health centre located in the Founders Building where there is a doctor surgery from Monday to Friday.

**Q. What support is there for disabled students?**

- Royal Holloway warmly welcomes disabled students and is committed to providing professional quality services and support;
- The Educational Support Office (ESO) is the central office which coordinates the support for students with additional learning needs at Royal Holloway.

**Q. What is your relationship with the University of London?**

- The University of London is unlike many other universities. It consists of 19 largely self governing Colleges and 10 other smaller specialist research Institutes. In many ways the Colleges are considered universities in their own right: they set their own entrance criteria for their courses and they offer their own services to students;
- Membership enables our students to take advantage of UoL libraries and resources, intercollegiate teaching, ULU (Students' Union) and the UoL Careers Group, the largest careers service in Europe.

**Q. Is the Royal Holloway campus safe?**

- The College is located on a self-contained 135-acre compact campus;
- The campus provides a safe and pleasant study environment;
- The College operates a 24 hour Security Service with frequent daytime and night-time patrols;
- All students have keys to their study bedrooms and their halls of residence;
- Students are issued with swipe cards and security codes to protect access to restricted areas.